

August 2, 2022



Planned Activity

Planned Actions: Migration from single Splunk search head to Splunk search head cluster.

Impacted Application Development Organizations (ADOs): All ADOs and Ventech.

Planned Downtime: Splunk is transitioning from a single search head to a search head cluster this Friday, 8/5/2022, beginning at 7:00 p.m. ET. We do not expect downtime but there is a possibility of intermittent connectivity during the Friday evening migration.

Ahead of the migration, we are requesting for Splunk users to validate that their knowledge objects are visible within the new search head cluster. The new search head cluster URL is:
<https://inf-219c4c7d8.hcqis.org:8000/>

What To Expect: Knowledge objects are alerts, saved-searches, and dashboards. The Splunk application expects all objects built in the default “Search & Reporting” app to be exported globally, but the migration will change object ownership to “nobody”.

To resolve this problem, we have cloned the “Search & Reporting” app, also known as the Splunk default app, to a separate app called “Migrated Search & Reporting”.

If you are not able to locate your private and global objects in “Search & Reporting” in the new search head cluster, look for them in “Migrated Search & Reporting”.

Please keep using the current single production search head until the migration is complete.

If you have any questions or concerns, please reach out to **#Help-Splunk**.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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