November 21, 2022

Emergency Maintenance
EC2 SSH Authentication Failures

During the course of investigating an issue reported by an ADO about SSH authentication failures to EC2 hosts, It was discovered that a recent Microsoft patch update effectively broke Active Directory Integration denying users SSH access to Unix based ec2 instances that were newly created after Saturday.

In order to remediate this, Ventech will be applying the Microsoft provided out-of-band updates to the domain controllers today at 3 PM E.T. No impact to the users is expected at this time

Let us know if you have any questions or concerns in the #hids-clouddevops-support Slack channel.

****

This is an auto-generated message. Please do not respond directly to this email. If you need assistance add a message to the #hids-clouddevops-support Slack Channel.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-AWS Cloud" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)