

Alert January 21, 2022



Planned Activity

Planned Actions: Upgrade WAN firewalls – CHG0053398

Impacted Application Development Organizations (ADOs): ADOs potentially impacted would include QMARS or others whose traffic traverses or who access resources in the BDC.

Planned Downtime: 1/25/2022, 12:00 a.m. – 2:00 a.m. ET

What To Expect: Although the maintenance is scheduled for two hours, only a few minutes (up to five minutes) brief service interruptions may occur. QMARS fax calls in progress during the change or testing may be disconnected. Any interrupted faxes are expected to be resent with no data loss.

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at [#help-service-center-sos](#), or by email at ServiceCenterSOS@cms.hhs.gov