



QualityNet | Network

April 13, 2022



Planned Activity

Planned Actions: EBS volume encryption on NPHUB-CSR-R1, NPHUB-CSR-R2, NPHUB-CSR-R3, NPHUB-CSR-R4 (CHG0053648)

Impacted Application Development Organizations (ADOs): ADOs and Ventech (all F5 hosted URLs)

Planned Downtime: 4/15/2022, 11:31 p.m. – 4/16/2022, 1:30 a.m. ET

What To Expect: During the two-hour window, expect limited, brief impacts to NPHUB-CSR related traffic flowing through the firewall being upgraded as the traffic is failed over to the other availability zone. Any disruption should be limited to a few minutes at most and, with previous upgrades, that failover has been transparent to the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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Center for Clinical Standards and Quality (CCSQ)