

**March 14, 2022**



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, 3/14/2022, 9 p.m. – 1 a.m. ET
- Tuesday, 3/15/2022, 9 p.m. – 1 a.m. ET
- Wednesday, 3/16/2022, 9 p.m. – 1 a.m. ET
- Thursday, 3/17/2022, 9 p.m. – 1 a.m. ET

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** None

**What To Expect:** We will be performing upgrades on ZPA FedRAMP High each day from Monday through Thursday between 9 p.m. that day and 1 a.m. ET the next day. During this time, users may experience reconnects to applications and intermittent admin availability to the user interface (UI). Please contact the SOS team for questions or persistent issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email: [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Unsubscribe" to [qnet-zscaler-leave@mailers.qualitynet.org](mailto:qnet-zscaler-leave@mailers.qualitynet.org).

