



QualityNet | CCSQ ServiceNow

servicenow.



July 15, 2022



Planned Activity - QPP Case Functionality Testing

Affected Customers: QPP Service Center Inbound Agents

Planned Actions: CCSQ ServiceNow is updating the QPP Watchlist functionality tonight and will be performing planned system testing between 8:40 PM and 9:00 PM EST.

What To Expect: During the testing period, testers will be creating a QPP test case, and you may receive a test notification email with the short description (“This is a ServiceNow system Test – please ignore”). Please ignore this notification.

After the testing is completed, any QPP test cases created by the testers will be removed.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: #help-service-center-sos

Email:

ServiceCenterSOS@cms.hhs.gov

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central



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