



## QualityNet | Network

July 18, 2022



### Planned Activity

**Planned Actions:** Upgrade Production F5 load balancers to version 16.1.3 to remediate vulnerabilities – CHG0053993

**Impacted Application Development Organizations (ADOs):** ADOs and Ventech (all F5-hosted URLs)

**Planned Downtime:** 7/20/2022, 12:30 a.m. – 2:30 a.m. ET

**What To Expect:** Although downtime is listed with a two-hour window, only a limited, brief impact is expected to related Inbound URL traffic flowing through the F5 as it is reloaded and booted into the upgraded OS as the traffic is failed over to the other availability zone. Any disruption would be limited to a few minutes at most and, under previous upgrades, that failover has been transparent to the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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