

## QualityNet | Network

February 25, 2022



## **Planned Activity**

**Planned Actions:** Upgrade **NPHUB-NGFW** firewalls to remediate vulnerabilities due to Tenable Plug-in ID 155369, 154723, 154829, 154853, 155315, 155447 — CHG0053528

**Impacted Application Development Organizations (ADOs):** ADOs & Ventech (all F5-hosted URLs)

Planned Downtime: March 1, 2022, 11:30 p.m. to March 2, 2022, 1:30 a.m. ET

**What To Expect:** Although downtime is listed with a two-hour window, only a limited, brief impact is expected during that time to related F5-hosted inbound URL traffic flowing through the firewall being upgraded, as the traffic is failed over to the other availability zone. Any disruption would be limited to a few minutes at most and, as with previous upgrades, that failover has been transparent to the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

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