Planned Activity

Planned Actions: The HIDS Network team will use a planned maintenance window to migrate outbound traffic for most remaining Production VPCs to the new Outbound Gateway (OB GW) **on Sunday, October 2, 2022**.

Impacted Application Development Organizations (ADOs):

- The impacted teams include Application Development Organization (ADOs) and HIDS, with remaining Production VPCs for migration.
- The following ADO teams are included in the planned migration effort:
  o ADO-1 (EQRS Portal)
  o ADO-4 (iQIES)
  o ADO-5 (QDIVS FIVS)
  o ADO-10 (QDAS)
  o ADO-13 (Flexion IFSCS)
  o ADO-15 (CDAC)
  o ADO-22 (STAR)
  o ADO-26 (EQRS Scoring & Feedback)
  o DEL (MT)
  o QCOR (MT)
  o HIDS
- **Note:** ADOs that have confirmed their VPC migration for a future date are not impacted.

Planned Downtime: The maintenance window is Sunday, October 2, 2022, from **8:00 p.m. to October 9, 2:00 a.m. ET.**

What To Expect:

- The HIDS Network team will route all outbound gateway traffic for the migrating VPCs through the new PACE OB GW beginning Sunday, October 2, 2022.
- Although downtime is listed during the six-hour maintenance window, there will be only brief traffic disruptions or latency limited to a few seconds each time as the VPCs' outbound routing is changed and propagates through the infrastructure.
- Once the migration work ends, the HIDS Network team encourages ADOs to test and report any issues in the #pace_gw_migrations Slack channel.
- Please alert your Customer Success Manager (CSM) if you need to escalate any issues.

Resources: **For additional information, go to the the Confluence page, PACE Networking - URL & VPC Infrastructure Gateway Enhancements, and select** Process Overview.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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