

Alert February 15, 2022



Planned Activity

Planned Actions: Upgrade **NPHUB-NGFW** firewalls to remediate vulnerabilities due to Tenable Plug-in ID 155369, 154723, 154829, 154853, 155315, 155447 — CHG0053481

Impacted Application Development Organizations (ADOs): ADOs and Ventech (all F5-hosted URLs)

Planned Downtime: 2/15/2022 11:30 p.m. – 2/16/2022 1:30 a.m. ET

What To Expect: Although downtime is listed with a two-hour window, we expect only a limited, brief impact to related F5-hosted, inbound URL traffic flowing through the firewall being upgraded, as the traffic is failed over to the other availability zone. Any disruption would be limited to a few minutes at most and, during previous upgrades, that failover has been transparent to the user community. For example, from 11:30 p.m. – 11:33 p.m., there could be a disruption of traffic flowing through the firewall HCQIS-NPHUB-NGFW2-AZ2 in availability zone #2 as it is failed over to the other firewall in availability zone #1 HCQIS-NPHUB-NGFW2-AZ1. The same would apply for the #3 and #4 pair of firewalls which would occur later during the downtime window of 11:30 p.m. – 1:30 a.m.

If you need additional information, contact us:

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