



QualityNet | Network

February 10, 2022



Planned Activity

Planned Actions: Upgrade AWS **production** F5 load balancers to remediate high vulnerabilities
CHG0053463

Impacted Application Development Organizations (ADOs): ADOs & Ventech (all F5 hosted URLs)

Planned Downtime: 02/11/2022, 11:05 p.m. – 02/11/2022, 11:10 p.m. ET

What To Expect: While our downtime is limited to 5 minutes occurring between 11:05 p.m. and 11:10 p.m., we expect only a brief impact to F5-hosted URL traffic while traffic is failed over to the other availability zone. Any disruption is limited to a few minutes at most and, with previous upgrades, the failover has been transparent to the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email: ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)