

*December 17, 2021*



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRamp High – Tuesday, 12/21/21, 8 p.m. – 12 a.m. ET – ZPA High

**Impacted Application Development Organizations (ADOs):** All Zscaler Users Communities

**Planned Downtime:** None

**What To Expect:** The Zscaler Vendor will be performing infrastructure updates on ZPA FedRamp High on Tuesday, 12/21/21, 8 p.m. – 12 a.m. ET. During this time users may experience reconnects to applications. Please contact Support the SOS team for additional questions or persistent issues.

---

*If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).*

*To unsubscribe send an email with a subject of "Unsubscribe" to [qnet-zscaler-leave@mailers.qualitynet.org](mailto:qnet-zscaler-leave@mailers.qualitynet.org)*