

*Alert November 2, 2021*



## Planned Activity

**Planned Actions:** Scheduled maintenance for ZPA Gov – Tuesday, Nov. 2, 8 p.m. – 12 a.m. ET

**Impacted Application Development Organizations (ADOs):** All Zscaler users

**Planned Downtime:** N/A

**What To Expect:** The Zscaler vendor will be performing upgrades on ZPA Gov. During this time, users may experience reconnects to applications, and the Admin user interface (UI) may exhibit inconsistent behavior.

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*If you need additional information, please contact us by phone at 1-866-288-8914, Slack at [#help-service-center-sos](#), or by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).*

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