QualityNet | HARP

Planned Activity

Planned Actions: HARP v14.4 Release, 11/10/2021 at 8:30 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (*no downtime to users*)

What To Expect:
Enhancements
- Login

    o Allow users with two OKTA accounts tied to a single CMS email account to unlock their HARP account themselves

    o Implemented the password requirements checklist across all HARP UIs for consistency when creating/updating passwords

- Onboarding/Offboarding

    o Updated the offboarding service to allow for deactivation of user accounts in Saviynt and Okta

    o Removed the org specific dynamic group from OKTA when an organization is offboarded in HOMER for the Jenkins or Splunk program

    o Added logic to prevent non-CMS email from requesting CMS Federal entitlements

- HERMES

    o Display the last four (4) digits of the user's SSN in HERMES

    o Provided the list of approvals assigned to a role request that there is visibility in which SOs can approve the request.

Bug Fixes
- HERMES

    o Enabled the unlock button in HERMES

- o Enhanced the error message when a user selects the unlock link after the user's account has already been unlocked

JIRA Stories: https://qnetjira.cms.gov/projects/ESST1/versions/24539

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov.

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