QualityNet | HARP

Alert November 24th, 2021

Planned Activity

Planned Actions: HARP v14.6 Release, 11/24/2021 at 5:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (*no downtime to users*)

What To Expect:

Enhancements

- HERMES:
    - Edit user modal populated with existing values so that user understands what data they are modifying
- Provisioning:
    - New user provisioning from Saviynt to Okta to populate Address type [configuration change available in Production as of 11/18]

Bug Fixes

- HOMER:
    - By default, no program will be selected after clicking on the Assign program button.
    - Organization values are retained after clicking on the Edit button so that the user has the flexibility to change.
- HERMES:
    - Migrated EUA Users will be when a user searches for a deactivated User
    - Edit User button and Add Group button are disabled for deactivated users

- For a EUA user challenge question, an answer cannot be reset using account recovery or challenge question screen
- In the "Add Okta Group" Modal popup user is notified of minimum and max character input
- Error message removed after a success message is displayed upon performing a user search
- Justification text enhanced when migration has been completed
- Updated verbiage for the error message in the edit user modal
- "User does not exist in Saviynt." message is displayed when a user that exists in OKTA but not Saviynt is searched on User Triage Tool
- When HARP user and EUA user (LOA3) has the same email, migration of EUA user is performed with no error
- Resolved 504 gateway timeout error on EUA user migration so that user is able to migrate
- User details are displayed when the username link is selected
- Resolved typo for message associated to error code: ERRUNLK21

JIRA Stories: https://qnetjira.cms.gov/projects/ESST1/versions/24920

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov.

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