

Alert December 10th, 2021



Planned Activity

Planned Actions: HARP v14.8 Release, 12/10/2021 at 5:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (*no downtime to users*)

What To Expect:

Enhancements:

- Migration Service:
 - Expanded the current list of allowed Okta profile states for user migration to include RECOVERY, LOCKED_OUT and PASSWORD EXPIRED states

Bug Fixes:

- HERMES:
 - User is able to perform an EUA import for a user that is locked out or has a password expired
 - Update MFA devices so that they are consistent across HERMES and the Login Screen EUA users
 - Default to the OKTA values for the first/last name when users are not found in Saviynt
- User Profile:
 - Updated the session warning so that it does not appear for active users that are working in the User Profile modal. Once the session has expired, if the user selects the "OK" button, they will be directed to the login screen

- Aligned the Security Code textbox and “Submit” button on the UI for users that are added Google authenticator or OKTA Verify devices
- Updated MFA error messages so that they are not retained after the user selects a different MFA device
- Helpdesk Contact:
 - Updated ServiceNow under All Other Programs to CCSQ ServiceNow on the Contact HD screen
- HERA:
 - When there are no entitlements then the search, submit, and clear buttons will not be displayed

JIRA Stories: <https://qnetjira.cms.gov/projects/ESST1/versions/24922>

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov.

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