



December 29, 2021

## RDS OS Upgrade and Possible Connectivity Issues

Tonight, **December 29, 2021**, there will be a Relational Database Service (RDS) Operating System (OS) Upgrade in the QualityNet Atlassian environment from 8:00 PM to 11:00 PM EST.

Users may have their sessions briefly disconnected between 8:00 PM and 11:00 PM while the upgrade is completed. To resolve this issue, users should simply refresh the page to resume their session.

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*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*