QualityNet | Planned Maintenance

 Maintenance has started

December 17, 2021

Maintenance activities have begun. The HCQIS Services and Operations Support Team will send an email to this distribution upon completion of the Maintenance activities.

Regression testing is the responsibility of each ADO.

Maintenance for **AWS PROD**				
Task	Task Name	Change	Status	Notes
1	Shutdown applications	N/A		The ADO is responsible for shutdown of their applications.
2	December 2021 AWS Multi-Tenant Prod Server Patching	CHG0053291		Scheduled to begin 12/17/2021 8:00 PM ET; Scheduled to complete 12/18/2021 8:00 PM ET **Downtime Planned** Scheduled to begin 12/17/2021 8:05 PM ET; Scheduled to complete 12/18/2021 7:55 PM ET
3	Upgrade WAN Firewalls	CHG0053305		Scheduled to begin 12/17/2021 10:01 PM ET; Scheduled to complete 12/18/2021 5:00 AM ET
4	Remediate existing vulnerabilities and attached	CHG0053319		Scheduled to begin 12/17/2021 11:00 PM ET; Scheduled to complete 12/18/2021 2:00 AM ET

	vulnerabilities list to CR		
5	OS Patching of Production Servers in CJE CORE AWS Cluster	CHG0053312		Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET
6	PRODUCTION Ansible Tower RHEL OS patching	CHG0053313		Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET
7	Production Upgrade of AWS Nexus RM	CHG0053314		Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET
8	OS Patching of NXRM AWS Production Servers	CHG0053315		Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET
9	Production Upgrade of AWS Nexus IQ	CHG0053318		Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET **Downtime Planned** Scheduled to begin 12/18/2021 8:00 PM ET; Scheduled to complete 12/18/2021 11:59 PM ET
10	Startup applications	N/A		The ADO is responsible for startup of their applications.

If you need additional information please contact us at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov