

# QualityNet | Planned Maintenance



## Maintenance has started

November 19, 2021

Maintenance activities have begun. The HCQIS Services and Operations Support Team will send an email to this distribution upon completion of the Maintenance activities.

Regression testing is the responsibility of each ADO.

Maintenance for <b>AWS PROD</b>				
Task	Task Name	Change	Status	Notes
1	Shutdown applications	N/A		The ADO is responsible for shutdown of their applications.
2	November 2021 AWS Multi-Tenant Prod Server Patching	CHG0053207		Scheduled to begin 11/19/2021 8:00 PM ET; Scheduled to complete 11/20/2021 8:00 PM ET <b>DOWNTIME PLANNED</b> Scheduled to begin 11/19/2021 8:00 PM ET; Scheduled to complete 11/20/2021 8:00 PM ET
3	OS Patching of Production Servers in CJE CORE AWS Cluster	CHG0053234		Scheduled to begin 11/20/2021 8:00 AM ET; Scheduled to complete 11/20/2021 11:59 PM ET <b>DOWNTIME PLANNED</b> Scheduled to begin 11/20/2021 8:00 AM ET; Scheduled to complete 11/20/2021 11:59 PM ET

4	Production Upgrade of AWS Nexus IQ	CHG0053240		<p>Scheduled to begin 11/20/2021 8:00 AM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 AM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>
5	OS Patching of NXRMS AWS Production Servers	CHG0053238		<p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>
6	Production Upgrade of AWS Nexus RM	CHG0053237		<p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>
7	PRODUCTION Ansible Tower RHEL OS patching	CHG0053236		<p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>
8	Production Upgrade of CloudBees Jenkins Enterprise CORE	CHG0053235		<p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>
9	Monthly Maintenance upgrade of AWS GitHub Enterprise primary and replica instance	CHG0053233		<p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p> <p><b>DOWNTIME PLANNED</b></p> <p>Scheduled to begin 11/20/2021 8:00 PM ET;  Scheduled to complete 11/20/2021 11:59 PM ET</p>

10	Qnetgit.cms.gov Certification update	CHG0053255		Scheduled to begin 11/20/2021 8:00 PM ET; Scheduled to complete 11/20/2021 9:00 PM ET
11	Upgrade WAN firewalls	CHG0053252		Scheduled to begin 11/20/2021 11:00 PM ET; Scheduled to complete 11/21/2021 4:00 AM ET
12	Startup applications	N/A		The ADO is responsible for startup of their applications.

*If you need additional information please contact us at 1-866-288-8914, Slack at #help-service-center-sos,  
or by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)*