QualityNet | Access Management

Alert November 3, 2021



Planned Actions: Shutdown of HCQIS Active Directory Subdomain c3.qualnet.org (CHG0053150)

Impacted Application Development Organizations (ADOs): All ADOs

What To Expect: In order to reduce costs and complexity within the current HCQIS Active Directory environment, the Access Management team will be shutting down the domain controllers for the c3.qualnet.org domain. This domain will soon be retired as it is no longer being used. All service accounts that were in this domain, as well as any user accounts, have been migrated to QNET. Due to the complexity over many years, the Access Management team will shut down the domain controllers on 11/8/2021 at 8 p.m. ET to ensure there is no other unforeseen impact on resources using this domain. Once we determine there is no impact, the team will demote the domain controllers and decommission this subdomain.

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov.

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