Human-centered Design (HCD) Community of Practice (CoP)

January 31, 2019 | A CoP for HCQIS product teams

Agenda

- Welcome/ Housekeeping
- Events
- Lean Coffee
- Feb. 28 meeting

Our Team

HCD Strategy at PM3

Ginny Valles-McCullough
Deputy Director, Division of
Quality Systems Governance,
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TANTUS

Rob Fay
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WELCOME ABOARD!

Mavens make change happen through information and ideas.

Connectors make change happen through people.

Salespeople make change happen through persuasion

Malcolm Gladwell,
The Tipping Point

Our Service to You

- Removing your roadblocks
- Coaching product teams on integrating UX best practices
- Being your advocate
- Recommending best practices to ISG with goal of reducing burden to you
- Connecting you with others who care about UX/HCD

New chat

HCQIS

ROOMS

Human Centered Design

PM3 Atlassian Support

PM3 HCD Activity Stream

+ Create a room

Human Centered Design

HCQIS Human Centered Design (HCD) Community of Practice. Discussion of CMS user experience (UX)...

Members

Kramme, Carol

Robert Fay

Wednesday August 22, 2018

Robert Fay changed the topic to: HCQIS Human Centered Design (HCD) Community of Practice. Discussion of CMS user experience (UX) issues.

Robert Fay · 10:06 AM
Yay! A place where we can share info outside of the monthly CoP.

Kramme, Carol · 10:08 AM
Has anyone attended the Rosenfeld Media DesignOps monthly conference calls?

DesignOps Conference agenda google doc: https://docs.google.com/document/d /1rnbMh203VPAREDJwbML01JgnZsPASaoDA5kDN0v-5Sw/edit

Robert Fay · 10:11 AM
@KrammeCarol No, I only recently discovered. I am interested in this upcoming event: https:/ /www.meetup.com/Digital-Exchange/events/253643912/

Kramme, Carol · 10:13 AM
@robfay I signed up for that CX Meetup event - if you want to go, make sure you also register via the link in the first paragraph of the description: https://www.surveygizmo.com/s3/4441517/Sept-12- Digital-Exchange-Registration

BTW, for anyone interested, the next DesignOps Monthly Community Call is this Thursday at 4pm

Human Centered Design CoP
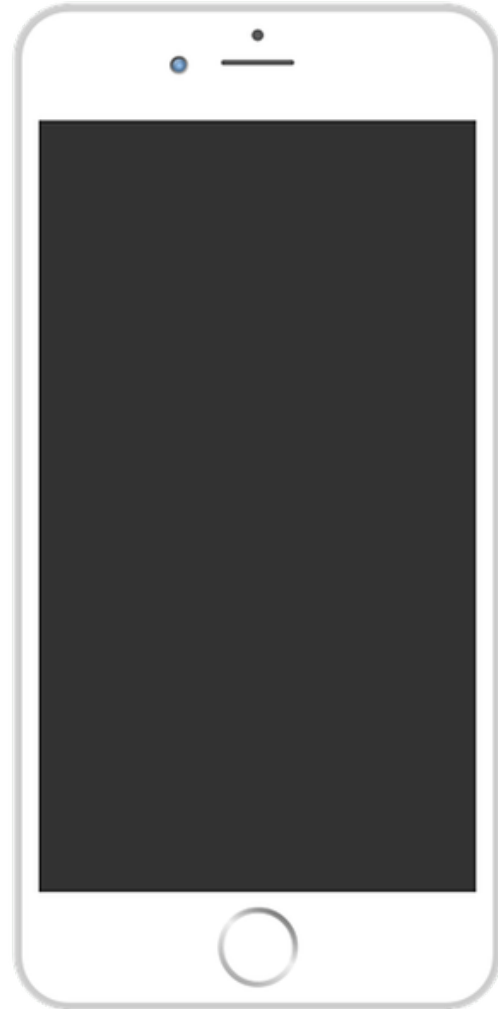https://hipchat.hcqis.org/chat/room/261

What's New

Reach us at: hcd@hcqis.org

Reach each other* at
hcd-cop@hcqis.org

*only hcqis domain
addresses can send to group
(for now)

Upcoming Events

Interaction 19
https://interaction19.ixda.org/
February 3-8, 2019
Seattle, WA

World IA Day DC
http://wiaddc.org/
February 23, 2019
Washington, DC

Experience Design Week
https://experiencedesignweek.iqpc.com/

February 25-27, 2019
Denver, CO
An Event Apart
https://aneventapart.com/event/seattle-2019
March 4-6, 2019
Seattle, WA

IAC : an information architecture conference
http://www.theiaconference.com/
March 13-17, 2019
Orlando, FL

Lean Coffee

- Suggest a topic
- Vote on topics
- 5 mins
- Thumbs up / down

Next Month: 508 in practice

Aaron Allen – CMS Section 508 Coordinator

He needs a system to demo for us. Will you volunteer?