## HCD Community of Practice November Meeting



PM3 HCD Team
November 29, 2018

## Agenda

## Welcome \& Recap

## Updates

Teams report successes, challenges, needs

## Events

Roundtable: Integrating UX into Agile Teams
Wrap-Up and Next Steps

## WELCOME \& RECAP

## http://bit.ly/HCD-COP-Nov2018

robert.fay@tantus.hcqis.org

## EVENTS

## http://www.theiaconference.com/

March 13-17, 2019
Orlando, FL

## UPDATES

## Tell Your Story

1. What team are you on?
2. What are you working on?
3. Problems?
4. Successes?
5. Any UX openings?

# Integrating UX into Agile 

Discussion

## Jeff Gothelf with Josh Seiden



Applying Lean Principles to Improve User Experience

## Who is on your product team?



## What roles make up your UX team?



## Do you support more than one team?

| Sprint 0 | Sprint 1 | Sprint 2 | Sprint 3 | Sprint 4 | Sprint 5 | Sprint 6 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Team 1 |  |  |  |  |  |  |
| Team 2 |  |  |  |  |  |  |
| Team 3 |  |  |  |  |  |  |
| Team 4 |  |  |  |  |  |  |
| Team 5 |  |  |  |  |  |  |
| UX team |  |  |  |  |  |  |

## What do sprints look like?

| Sprint 0 | Sprint 1 | Sprint 2 | Sprint 3 | Sprint 4 | Sprint 5 | Sprint 6 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| UX Team | Item 1 | Item 2 | Item 3 | Item 4 | Item 5 | Item 6 |
| Dev Team |  | Item 1 | Item 2 | Item 3 | Item 4 | Item 5 |

## What issue types do you use?

## Issue Types for Current Scheme

| Remove all |
| :--- |
| $\checkmark$ Task <br> ■ Sub-task (sub-task) <br> $\bullet$ Bug <br> $\boxed{\text { Epic }}$ |

## Available Issue Types

## Add all

1 ! Fault
$\pm$ Change
O Initiative
$\$$ Purchase
(2) IT Help

New FeatureAccess
[ $\square$ IncidentService Request
$\square$
Problem
O Blog - Product Announcement
O Blog-Customer Story

## WRAP UP \& NEXT STEPS

December 20, 2018
Call for UX teams to present"Ignite" style recap of 2018 successes

## See you in December

## Thank you!

December - Share team 2018 successes
Please direct any ideas, questions or concerns to:
robert.fay@tantus.hcqis.org
or
https://hipchat.hcqis.org/chat/room/261

