

QualityNet | Zscaler

Alert August 17, 2023



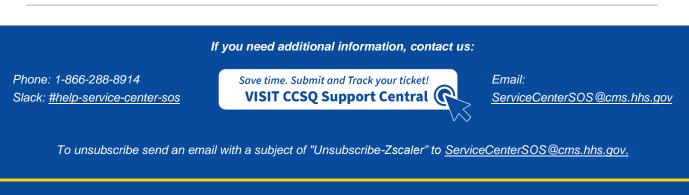
The following issue has been reported and is currently being investigated.

Issue Reported: Users are reporting unexpected disconnects for the Zscaler client.

Time Reported: Zscaler client disconnects were reported to the Service Center on August 18, 2023, at 7:45 am ET.

What to Expect: ESS Access Management team is currently looking into the issue.

We apologize for the **service** disruption and are working quickly to resolve the issue. We will continue to send updates every 2 hours during normal business hours until the issue is resolved.



Center for Clinical Standards and Quality (CCSQ)