



QualityNet | Zscaler

**Alert May 20, 2024**



## Reported Issue - Resolved

The following issue has been reported and is currently being investigated.

**Issue Reported:** Users are reporting a failure when trying to connect to Zscaler.

**Time Reported:** The issue was first reported to the Service Center today, May 20, 2024, at 7:02 AM ET.

**What to Expect:** Users are now able to log into Zscaler. Users who continue to encounter problems logging into Zscaler should report the issue to the Service Center via the [#help-service-center-sos](#) Slack channel.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).

Center for Clinical Standards and Quality (CCSQ)