



QualityNet | Zscaler

February 28, 2025



Zscaler Planned Activity

Planned Actions: Zscaler Server Upgrade, Saturday, March 8, 2025, 8:00 PM ET – Sunday, March 9, 2025, 2:00 AM ET.

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: No downtime is planned; however, there may be intermittent interruptions in service during the upgrade.

What To Expect: The Enterprise Shared Services Access Management team will update the operating system from Red Hat Enterprise Linux 8 to Red Hat Enterprise Linux L 9 on the Zscaler servers Saturday, March 8, 2025, starting at 8:00 PM ET. During the maintenance window, Zscaler users may experience intermittent disconnecting and reconnecting to the Zscaler application.

Please contact [Support](#) for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)