



QualityNet | Zscaler

**Alert November 17, 2023**



## Planned Activity

**Planned Actions:** Zscaler Server Maintenance, Monday, November 20, 2023, 8:00 PM ET – November 21, 2023, 12:00 AM ET.

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** No downtime is planned; however, there may be intermittent interruptions in service during the Maintenance windows.

**What To Expect:** The ESS Access Management team will be performing maintenance on the Zscaler servers on Monday, November 20, 2023, from 8:00 PM ET to Tuesday, November 21, 2023, 12:00 AM ET. During the maintenance window, Zscaler users may experience reconnects to the application. Please contact [Support](#) for additional questions or persistent issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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