

QualityNet | Zscaler

October 23, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, October 24, 2023, 8:30 PM ET Wednesday, October 25, 2023, 3:00 AM ET
- Wednesday, October 25, 2023, 8:30 PM ET Thursday, October 26, 2023, 3:00 AM ET
- Thursday, October 26, 2023, 8:30 PM ET Friday, October 27, 2023, 3:00 AM ET

Impacted Application Development Organizations (ADOs): All ADOs.

Planned Downtime: No downtime is planned; however, there may be intermittent interruptions in service during the Maintenance windows.

What To Expect: The Zscaler Vendor will be performing infrastructure upgrades on ZPA FedRamp High. During the times specified, users may experience reconnects to applications and intermittent admin User Interface (UI) availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos



Email: ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)