

QualityNet | Zscaler

October 10, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, October 10, 2023, 8:30 PM ET Wednesday, October 11, 2023, 3:00 AM ET
- Wednesday, October 11, 2023, 8:30 PM ET Thursday, October 12, 2023, 3:00 AM ET
- Thursday, October 12, 2023, 8:30 PM ET Friday, October 13, 2023, 3:00 AM ET

Impacted Application Development Organizations (ADOs): All ADOs.

Planned Downtime: No downtime is planned; however, there may be intermittent interruptions in service during the Maintenance windows.

What To Expect: The Zscaler Vendor will be performing infrastructure upgrades on ZPA FedRamp High. During the times specified, users may experience reconnects to applications and intermittent admin User Interface (UI) availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos Save time. Submit and Track your ticket!

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Center for Clinical Standards and Quality (CCSQ)