



QualityNet | Zscaler

**October 2, 2023**



## Planned Activity

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, October 3, 2023, 8:30 PM ET - Wednesday, October 4, 2023, 3:00 AM ET
- Wednesday, October 4, 2023, 8:30 PM ET – Thursday, October 5, 2023, 3:00 AM ET
- Thursday, October 5, 2023, 8:30 AM ET – Friday, October 6, 2023, 3:00 AM ET

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** No downtime is planned, however there may be intermittent interruptions in service during the Maintenance windows.

**What To Expect:** The Zscaler Vendor will be performing infrastructure upgrades on ZPA FedRamp High. During the times specified, users may experience reconnects to applications and intermittent admin User Interface (UI) availability. Please contact [Support](#) for additional questions or persistent issues.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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