



QualityNet | Zscaler

Alert January 03, 2024



Planned Activity

Planned Actions: Scheduled Maintenance for FedRAMP Moderate will occur during the following times:

- Thursday, January 11, 2024, 11:00 PM ET – Friday, January 12, 2024, 3:00 AM ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: No downtime is planned.

What To Expect: During the Vendor maintenance, traffic will failover to redundant devices in the same datacenter; intermittent connections and connection re-establishment may be observed. Please contact [Support](#) for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)