

QualityNet | Zscaler

Alert January 23, 2024



Zscaler Planned Activity

Planned Actions: As part of our ongoing efforts to enhance Cybersecurity and ensure the highest level of system security, we will be implementing changes to our Zscaler network infrastructure.

Impacted Application Development Organizations (ADOs): All ADOs

What To Expect: Effective January 28, 2024, Zscaler access will be restricted for devices running Windows operating systems other than Windows 10 and Windows 11. This restriction does not apply to MAC OS. This update is crucial to maintaining a secure and efficient computing environment for all Windows users.

Please contact the Service Center by email or on Slack for additional questions or concerns.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos



Email:

ServiceCenterSOS@cms.hhs.gov

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