

QualityNet | Zscaler

Alert September 27, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Wednesday, September 27, 2023, 8:30 PM ET Thursday, September 28, 2023, 3:00 AM ET
- Thursday, September 28, 2023, 8:30 PM ET Friday, September 29, 2023, 3:00 AM ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler Vendor will be performing infrastructure upgrades on ZPA FedRamp High. During the times specified, users may experience reconnects to applications and intermittent admin User Interface availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos



Email:

ServiceCenterSOS@cms.hhs.gov

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