



May 21, 2024



Zscaler Client Software Upgrade

Zscaler has released an updated version of the Zscaler Client Connector application for Windows users. Due to a recent Okta update, web authentication was enabled for all users to log into Zscaler. This temporary web authentication will be disabled on June 6, 2024, so QualityNet Zscaler users need to take action.

ADO Action Required:

The Access Management team is requesting that all Windows users update the Zscaler Client Connector application to version 4.3.0.190 by June 5, 2024. The installer package will require Administrator access to complete the installation.

How to obtain the new installer and instructions:

If you already have Zscaler installed and are upgrading to the newest version, please uninstall the existing Zscaler version before running the new installer. The installer package is available on [Confluence](#). Users will need to download the One-Click installer package and follow the prompts.

What if I have questions or need additional support?

If you need additional information and support, please contact the Service Center on Slack at [#help-service-center-sos](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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