

Alert November 17, 2021



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRamp High – Thursday, 11/18/2021, 9-11 p.m. ET – ZPA High

Impacted Application Development Organizations (ADOs): All ZScaler users

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure updates on ZPA FedRamp High, Thursday, 11/18/2021, between 9-11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for additional questions or persistent issues.

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov

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