



QualityNet Confluence Upgrade Emergency Patch Update

Planned Actions: QualityNet Confluence Upgrade - Emergency Patch

Impacted Application Development Organizations (ADOs): QualityNet Jira and QualityNet Confluence users

Planned Downtime:

QualityNet Confluence - 1:00 PM ET to 4:00 PM ET, October 31st

QualityNet Jira - 1:00 PM and 1:30 PM ET, October 31st

What To Expect: We are upgrading QualityNet Confluence today, October 31st, to implement an emergency patch. QualityNet Confluence will be unavailable from 1:00 PM ET to 4:00 PM ET this afternoon. QualityNet Jira will also be briefly unavailable between 1:00 PM and 1:30 PM ET this afternoon. An additional communication will be sent once QualityNet Confluence and Jira are available.

As always, if you have questions or concerns, please reach out to us in Slack channel [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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