



QualityNet | Atlassian

ATLASSIAN



December 14, 2023



## Reminder - Planned Activity

**Planned Actions:** QualityNet Jira and Confluence upgrades to 9.4.14 and 7.19.17 in order to resolve a critical security vulnerability

**Impacted Application Development Organizations (ADOs):** QualityNet Jira and Confluence users

**Planned Downtime:** December 14, 2023, between 8:00 PM and December 15, 2023, at 12:00 AM ET

**What To Expect:** QualityNet Jira and Confluence will be down on December 14, 2023, from 8:00 PM to December 15, 2023, 12:00 AM while the team resolves a critical security vulnerability. We will post once the system is back online and available for use. As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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Center for Clinical Standards and Quality (CCSQ)