

Alert April 17, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, April 17, 8:00 p.m. – 11:00 p.m. ET
- Tuesday, April 18, 8:00 p.m. – 11:00 p.m. ET
- Thursday, April 20, 8:00 p.m. – 11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: We will be performing infrastructure upgrades on ZPA FedRAMP High from 8 p.m. to 11 p.m. ET on Monday April 17, Tuesday April 18, and Thursday April 20. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact CCSQ Services and Operations Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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