

Alert May 15, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, May 15, 8:00 p.m. – 11:00 p.m. ET
- Tuesday, May 16, 8:00 p.m. – 11:00 p.m. ET
- Thursday, May 18, 8:00 p.m. – 11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: We will be performing infrastructure upgrades on ZPA FedRAMP High from 8:00 p.m. to 11:00 p.m. ET on May 15, 16, and 18. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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