



QualityNet | Zscaler

January 25, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur on Sunday, January 29, 2023, between 11:30 a.m. and 1:30 p.m. ET.

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure updates on ZPA FedRAMP High on Sunday, Jan. 29 between 11:30 a.m. and 1:30 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)