

QualityNet | Zscaler

January 17, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 1/17/2023 between 8 p.m. and 11 p.m. ET
- Thursday, 1/19/2023 between 8 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Tuesday, Jan. 17 between 8 p.m. and 11 p.m. ET, and on Thursday, Jan. 19 between 8 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)