

QualityNet | Zscaler

October 4, 2022



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Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 10/4/2022, between 9 p.m. and 11 p.m. ET
- Thursday, 10/6/2022, between 9 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High between 9 p.m. and 11 p.m. ET on Tuesday, October 4 and Thursday, October 6. During these times, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos



Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)