

QualityNet | Zscaler

Alert June 19, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, June 20, 8:00 p.m. 11:00 p.m. ET
- Thursday, June 22, between 8:00 p.m. and Friday, June 23, 3.00 a.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: We will be performing infrastructure upgrades on ZPA FedRAMP High, Tuesday, June 20, 8:00 p.m. – 11:00 p.m. ET and on Thursday, June 22, between 8 p.m. and Friday, June 23, 3.00 a.m. ET. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)