

QualityNet | Zscaler

Alert April 3, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, 4/4/2023, 8:00 p.m. 11:00 p.m. ET
- Thursday, 4/6/2023, 8:00 p.m. 11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: We will be performing infrastructure upgrades to ZPA FedRAMP High between 8 p.m. and 11 p.m. ET on Tuesday, April 4 and Thursday, April 6. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos



maii:

ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)