

QualityNet | Zscaler

Alert March 20, 2023



Planned Activity

Planned Actions: Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday, March 21, 8:00 p.m. 11:00 p.m. ET
- Thursday, March 23, 8:00 p.m. 11:00 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: We will be performing infrastructure upgrades on ZPA FedRAMP High between 8 p.m. and 11 p.m. ET on Tuesday, March 21, and again on Thursday, March 23. During this time, users may experience reconnects to applications and intermittent admin UI availability. Please contact Support for additional questions or persisted issues.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)