

## QualityNet | Zscaler

Alert February 1, 2023



## **Planned Activity**

**Planned Actions:** Scheduled Maintenance for ZPA FedRAMP High will occur during the following times:

- Tuesday 2/7/2023, between 8 p.m. and 11 p.m. ET
- Thursday 2/9/2023, between 8 p.m. and 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

**What To Expect:** The Zscaler vendor will be performing infrastructure upgrades to ZPA FedRAMP High on Tuesday, Feb. 7, between 8 p.m. and 11 p.m. ET, and on Thursday, Feb. 9, between 8 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central

Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe-Zscaler" to ServiceCenterSOS@cms.hhs.gov.

Center for Clinical Standards and Quality (CCSQ)