

QualityNet | Zscaler

January 23, 2023



Planned Activity

Planned Actions: Scheduled maintenance for ZPA FedRAMP High will occur during the following times:

- Monday, Jan. 23, 8 p.m. 11 p.m. ET
- Tuesday, Jan. 24, 8 p.m. 11 p.m. ET
- Thursday, Jan. 26, 8 p.m. 11 p.m. ET

Impacted Application Development Organizations (ADOs): All ADOs

Planned Downtime: None

What To Expect: The Zscaler vendor will be performing infrastructure upgrades on ZPA FedRAMP High on Monday, Jan. 23 between 8 p.m. and 11 p.m. ET, on Tuesday, Jan. 24 between 8 p.m. and 11 p.m. ET, and on Thursday, Jan. 26 between 8 p.m. and 11 p.m. ET. During this time, users may experience reconnects to applications. Please contact the SOS team for questions or persistent issues.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

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Center for Clinical Standards and Quality (CCSQ)