

Friday April 5th, 2024



Reminder: Planned Activity

Planned Actions: The QualityNet TestRail system will undergo maintenance this weekend, Sunday April 7th. Maintenance will begin Sunday morning at 9:00am and QualityNet TestRail will be unavailable until approximately 11am. During this maintenance window, the TestRail database will be updated to AWS RDS MySQL 8.0.36. This update will be transparent to the users and QualityNet TestRail will be accessible via the same URL (<https://qnettestrail.cms.gov>).

Impacted Application Development Organizations (ADOs): TestRail Users

Planned Downtime: The Morning of Sunday April 7th, 2024, between 9:00 am and 11:00 am EST.

What To Expect: TestRail will be unavailable Sunday morning from 9:00am to 11:00am. During this time, the system will be updated to an AWS supported version of MySQL.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov