



QualityNet | CCSQ ServiceNow



February 25, 2022

User Access and Application Password Reset Catalog Items Update

Affected Customers: CCSQ ServiceNow Customers

Starting Friday February 25, at 8:30PM, the following applications listed in the **User Access** catalog item in the CCSQ ServiceNow IT Services Catalog will be removed:

- Apache
- CAADS
- Cognos
- MS SQL
- NwHIN
- Oracle- On-Premise
- Postgres
- PRIS
- QualityNet Secure Portal
- Splunk
- VDI- Virtual Desktop Infrastructure

The following applications will be removed from the **Application Password Reset** catalog item:

- DDST
- EQRS
- FIVS
- QMARS
- ServiceNow
- VDI
- OARS/HQR



If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central

Email:

ServiceCenterSOS@cms.hhs.gov

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