



January 23, 2025

CCSQ ServiceNow Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ Support Central: Track a Ticket 'Watchlist' User Close Ability Removed
- Activate 'Download Template' Functionality for Recipients List in Targeted Communications
- Remove Duplicate Field Label on QSEP Case Form
- Enable Email Validation for New Contacts
- CCSQ ServiceNow Hospital Hardship Application Portal Enhancements

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)