

QualityNet | CCSQ ServiceNow



January 9, 2025

CCSQ ServiceNow Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow: ServiceNow Store and Plugin Application Implementation
- CCSQ ServiceNow: Deprecation of GlideEncrypter API and Three-Key Triple DES
- CCSQ ServiceNow: Washington DC Patch 9
- CCSQ Service Center: Updated Footer for Group Approver Notification
- CCSQ Service Center: SOS Team Assignment Correction
- CCSQ Service Center: iQIES Field Fix
- Q&A Portal Updates: New Assignment Group and Topic/Subtopic

For additional information on these changes, please view the full <u>Release Notes</u> on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)