January 9, 2025

CCSQ ServiceNow Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow: ServiceNow Store and Plugin Application Implementation
- CCSQ ServiceNow: Deprecation of GlideEncrypter API and Three-Key Triple DES
- CCSQ ServiceNow: Washington DC Patch 9
- CCSQ Service Center: Updated Footer for Group Approver Notification
- CCSQ Service Center: SOS Team Assignment Correction
- CCSQ Service Center: iQIES Field Fix
- Q&A Portal Updates: New Assignment Group and Topic/Subtopic

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.